



Accredited by American Association of Tissue Banks®

Center for Tissue, Innovation and Research  
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communitytissue.org

May 14, 2020

Dear Valued Community Tissue Services Customer,

Community Tissue Services (CTS) is continuing to monitor the circumstances surrounding SARS-CoV-2/COVID-19. As an essential healthcare operation, CTS has been working during the pandemic to provide lifesaving and life-enhancing tissue grafts for transplantation.

Additional steps have been taken to ensure all grafts are safe for transplantation. CTS has implemented and is compliant with all requirements and recommendations published thus far by the U.S. Food and Drug Administration and the American Association of Tissue Banks.

Donor eligibility screening for tissue donors has been expanded to include the following:

- Donors who have shown symptoms in the past 28 days
- Donors diagnosed in the past 28 days or in close contact with someone diagnosed in the past 28 days
- Donors that have traveled internationally in the past 28 days

CTS utilizes a proprietary validated processing method that provides a 9-20 log reduction in microorganisms and a 2.2-12.4 log viral reduction. Additionally, Maxxeus Dental grafts are terminally sterilized to a Sterility Assurance Level of  $10^{-6}$ , further ensuring a safe product for transplantation.

As elective surgeries resume across the country, CTS is prepared to meet increased graft demand. CTS has over 215,000 grafts available in inventory and our Customer Service staff is ready to assist you with any allograft needs.

Your satisfaction is our highest priority. If you have any questions or concerns, please don't hesitate to reach out to our Customer Service staff at 1-800-684-7783.

A handwritten signature in cursive script that reads "Diane Wilson".

Diane Wilson, BSN, MSN/MHA  
Chief Operating Officer